

# PROPERTY VIEWINGS DURING THE COVID-19 OUTBREAK

## GUIDANCE FOR APPLICANTS

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At Strutt & Parker we are as committed as ever to helping you find your perfect home. During the Covid-19 outbreak we are taking every precaution to ensure we can do this efficiently, whilst keeping you, our vendors, landlords and our staff safe.

Over the last few years we have invested in the latest Virtual Viewing technology to ensure you are able to view many of our properties from the comfort of your own home and encourage you to use these to narrow down your property search.

However good the technology is, we understand that before making an offer on your dream home you will want to view it in person too.

We all have a part to play in making sure that property viewings are safe and secure for everyone involved. Below are some guidelines to help you prepare to view a property:

### Booking a viewing

When you call to book a viewing please let us know if anyone in your household has symptoms of Covid-19 or is self-isolating or shielding so we can schedule the appointment appropriately.

### Before the viewing

We will contact you in advance of the viewing to confirm the details and that nobody in your household has symptoms of Covid-19, is self-isolating or is shielding.

Ensure you have a face mask / covering for the viewing and have gloves. Please also use hand sanitiser for the visit if possible.

### The day of the viewing

The vendor will ensure their property is thoroughly cleaned using standard household cleaning products before and after the viewing, focusing on frequently touched areas such as door handles. They will open all the windows to ensure it is well ventilated and will wait for us outside the property if possible to minimise contact.

### What happens during the viewing?

On arrival at the property our staff member will wait for you in their car. Please call them on arrival.

Please maintain a two metre social distance throughout the appointment.

Before going into the property please put your face mask/ covering on and use your hand sanitiser or put on your gloves. If you are unable to provide these we may not be able to give you access to the property.

We have committed to our vendors, landlords and existing tenants that we will not touch anything in their property unless absolutely necessary and we ask for your help in ensuring this. If anything is touched do let us know and we will wipe it down with sanitising wipes immediately.

We will conduct the viewing as quickly as is practical and then will speak to you outside the property or on the phone to get your feedback.

**For more information about the government guidance on moving home during the Covid-19 outbreak please [click here](#). If you have any queries or concerns about these guidelines please don't hesitate to get in touch with us.**



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